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# BLOOMBERG SOFTWARE RELEASE AND EXPIRATION

**English**

1 July 2021

Version: 1.0

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**Take the next step.**

For additional information,  
press the <HELP> key twice  
on the Bloomberg Terminal®.

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The data included in these materials are for illustrative purposes only.

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## Overview

This document provides release and expiration specifications for the Bloomberg Terminal® software. The information given is intended to make the software release process easy and reliable, for both initial setup, and regular updates.

Bloomberg also provides a range of other supplemental documentation on setting up, configuring and maintaining the Bloomberg Terminal. These are available on our Documentation Support [website](#). For further information on procedures, technical questions, and common troubleshooting steps, visit the [FAQ](#) section. For any additional clarification or assistance regarding any of the topics covered here or in other documents, Bloomberg Customer Support is available 24/7 for any queries.

## Bloomberg Software Version Format

The Bloomberg Terminal® software version is represented in the following format: **Branch.Build.Type** (e.g. v62.5.80):

- 62 is the branch (Major Version) of the Bloomberg Terminal.
- 5 is the build number within that branch.
- 80 is the build type for the Bloomberg Terminal.

All other software components (such as Webview, Office Tools and BBCOMM) are moving to a similar version format.

## Software Release

Typically, the Bloomberg Terminal software is updated **twice per month**. Once a new (Major) version of the software is released to Production, the Bloomberg Update Service (clientrater.exe) will automatically download the update. Once the user is idle and not logged in, the update will be installed automatically and the session restarted. A manual installation can also be performed by downloading and running the update from [our website](#).

## Software Update

The Bloomberg Terminal software and its components are designed to be automatically updated once a new version is available without any user interaction. Clients' IT environments must be configured according to our [Minimum File & Registry Rights](#) documentation to allow the auto-update mechanism to work.

Once a new software version is available, the Bloomberg Update Service will detect and download the new version in the background. Progress can be monitored by running the UPGR<GO> function on the Bloomberg Terminal.

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Once the download has finished, the Bloomberg Update Service will install the update as follows:

If the Bloomberg Terminal is **open**:

- a. User must be logged-off (an update will never take place if a user is logged in); and
- b. User must also be idle for five minutes (idle = no keyboard/mouse activity).

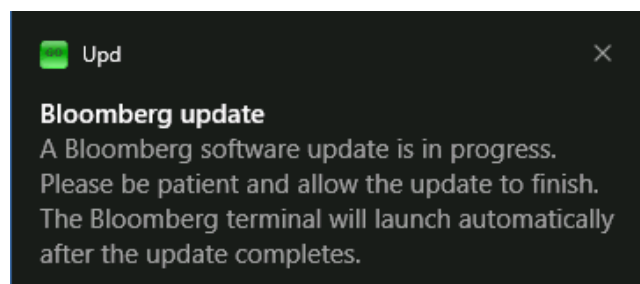
If the Bloomberg Terminal is **closed**:

- a. The update will take place two minutes after the Bloomberg Terminal has been fully closed.

**Note:** For Bloomberg Office Tools update, all Microsoft Office applications also must be closed for the installation to begin.

Once the installation is completed, the user's Bloomberg Terminal access will be placed back in the original state it was in prior to the update (either open or closed).

If a user tries to log on to the Bloomberg Terminal while an installation is in progress, a notification is displayed to the user. The Bloomberg Terminal will launch automatically after the update completes.



Picture 1: Software Update in progress

If the update is interrupted because of a Windows logoff or shutdown, the update will resume immediately after the next Windows login.

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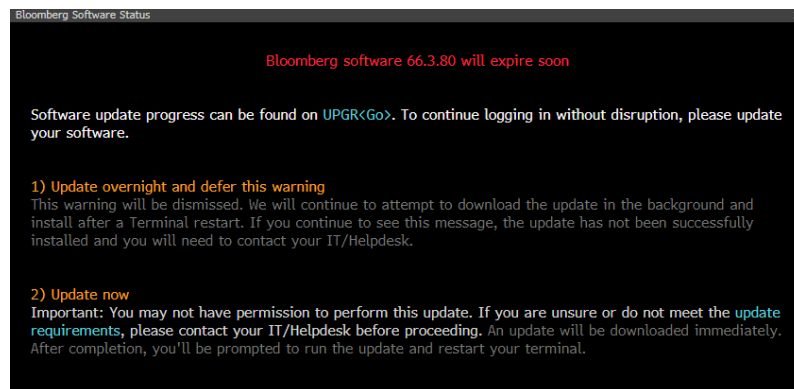
## Bloomberg Terminal Software Expiration

Bloomberg recommends that clients run the current Production version of the Bloomberg Terminal software at all times to ensure they have important fixes and security updates and to take advantage of new features. Software updates are typically released every two weeks and are seamlessly pushed down to each installation.

At any given time, the most recent six (major) versions of the Bloomberg Terminal software are considered valid versions for login and fully supported by Bloomberg. Versions prior to the six most recent, will be marked as expired and can no longer be logged into; they must be updated to one of the six latest versions before a user can login. Our [Release Notes](#) page shows the history of releases. On average, a version released to Production will be supported for login for approximately three months before it is marked as expired.

### 1. Soft Warning (Login is allowed)

Typically, between five to ten days before the current software version will expire, a soft warning is displayed to users upon login to alert them that an update is required to continue using the software. This notification does not prevent the user from using the Bloomberg Terminal, however action must be taken before expiration.



Picture 2: Software Expiration Notification

### 2. Hard Block (Login is disabled)

Once the Bloomberg Terminal software has expired, it can no longer be used to login until it is updated to a valid version. In this scenario, the Bloomberg Terminal will still try to download and install the update automatically and a progress bar will be displayed to the user.

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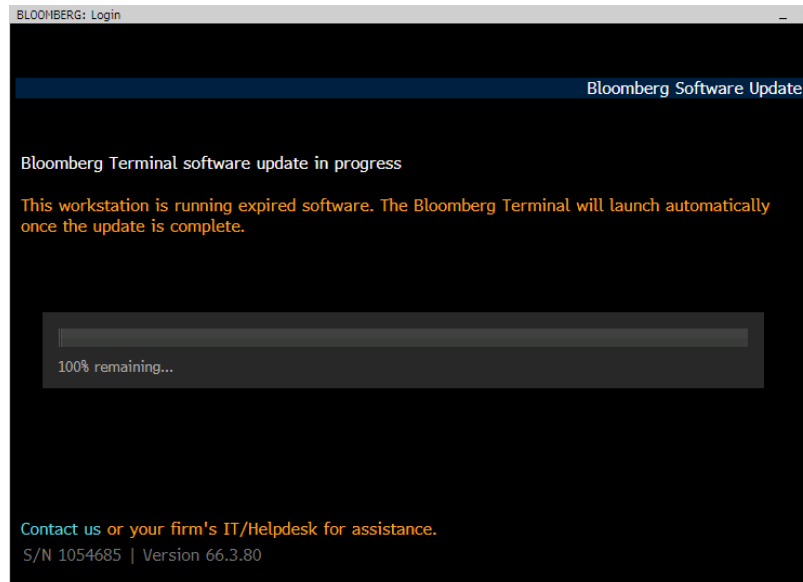
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Picture 3: Software Expiration Block

It is very important that updates are made before the software expires as it will block a user's ability to use the Bloomberg Terminal software until a valid version is detected.

### 3. Extensions Requests

To ensure a stable environment for users of the Bloomberg Terminal software, we recommend always updating to the latest version available. By doing so, users will receive new features, up-to-date security patches and performance optimizations, and they will be able to continue to login with no disruptions. In the exceptional case that the software cannot be updated in time and an extension is required, please reach out to Bloomberg Technical Support.

Your request will be reviewed and if approved, a single short-term extension will be granted for your users for the expired version. **Please note that running an unsupported/expired version of the Bloomberg Terminal software puts users at risk of disruption in service.**

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