

B-Unit App Enrolment.

User guide for iOS and Android.

October 5, 2022

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1. B-unit App for iOS

Compatibility

There are two requirements to use the B-Unit App on iOS:

- The iOS device must be running iOS 15.2 or later.
- You must have Face ID or Touch ID enabled on your iPhone. This can be configured through the Settings menu.

A list of compatible and known to be compatible devices is below:

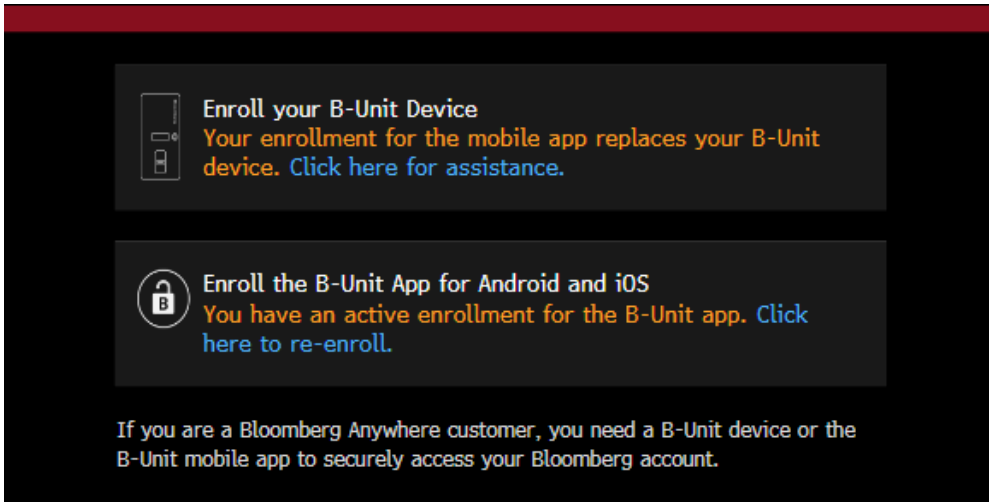
IPhones Devices that support iOS 15.2 or above.	Other iOS Devices known to be Compatible
<ul style="list-style-type: none">• iPhone 14 mini• iPhone 14• iPhone 14 Pro• iPhone 14 Pro Max• iPhone 13 mini• iPhone 13• iPhone 13 Pro• iPhone 13 Pro Max• iPhone 12 mini• iPhone 12• iPhone 12 Pro• iPhone 12 Pro Max• iPhone 11• iPhone 11 Pro• iPhone 11 Pro Max• iPhone XR• iPhone XS• iPhone XS Max• iPhone X• iPhone SE (2nd generation)• iPhone 8• iPhone 8 Plus• iPhone 7• iPhone 7 Plus• iPhone 6s• iPhone 6s Plus• iPhone SE (1st generation)	<ul style="list-style-type: none">• iPad Pro 12.9-inch (1st through 5th generations)• iPad Pro 11-inch (1st through 3rd generations)• iPad Pro 10.5-inch• iPad Pro 9.7-inch• iPad Air (3rd and 4th generations)• iPad Air 2• iPad mini (5th generation)• iPad mini 4• iPad (5th through 8th generations)

How to download the B-unit App on iOS?

1. Open the App Store
2. Search for "Bloomberg B-Unit"
3. Click on "Get" next to "Bloomberg B-Unit"
4. Enter/Confirm your Apple ID details accordingly

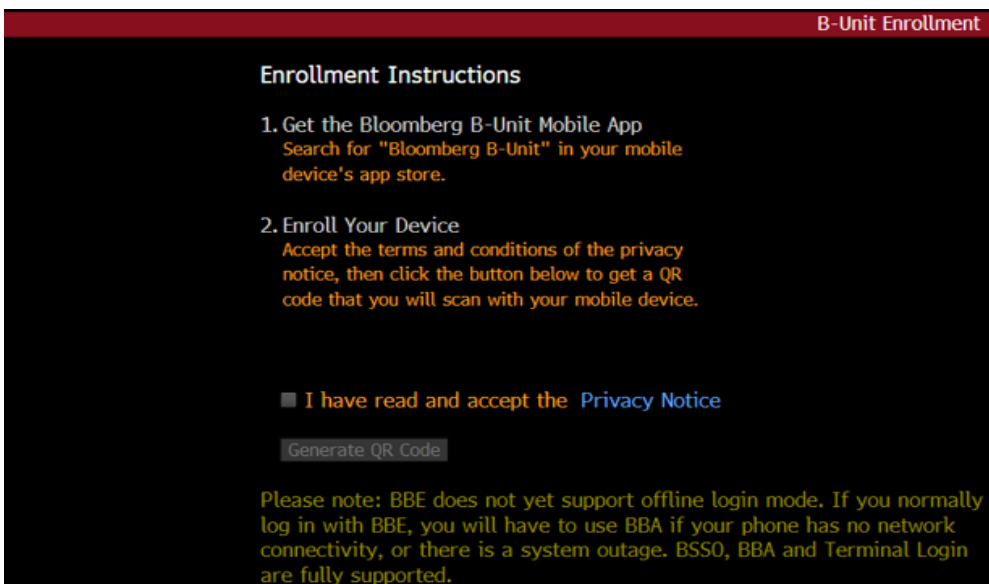
Enroll on B-Unit app if already logged in on the Terminal

1. Run the function BA <GO>. You will see the following prompt:



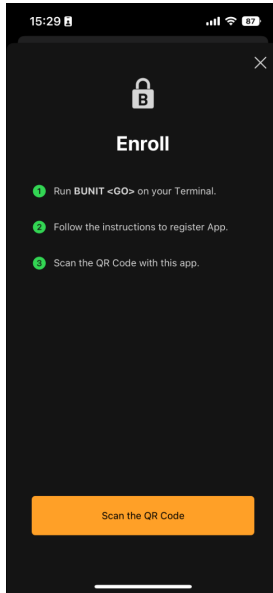
The screenshot shows a dark interface with two main options. The first option is 'Enroll your B-Unit Device' with a subtext 'Your enrollment for the mobile app replaces your B-Unit device. Click here for assistance.' The second option is 'Enroll the B-Unit App for Android and iOS' with a subtext 'You have an active enrollment for the B-Unit app. Click here to re-enroll.' Below these options is a note: 'If you are a Bloomberg Anywhere customer, you need a B-Unit device or the B-Unit mobile app to securely access your Bloomberg account.'

2. Select 'Enroll the B-Unit App for Android and iOS'
3. Tick the box next to 'I have read and accept the Privacy Notice', and then click on 'Generate QR Code'

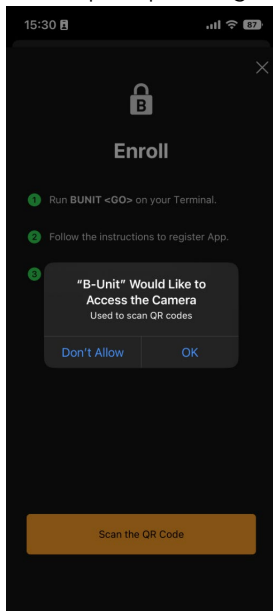


The screenshot shows the 'B-Unit Enrollment' screen. It has a title 'Enrollment Instructions' and two numbered steps. Step 1 is 'Get the Bloomberg B-Unit Mobile App' with subtext 'Search for "Bloomberg B-Unit" in your mobile device's app store.' Step 2 is 'Enroll Your Device' with subtext 'Accept the terms and conditions of the privacy notice, then click the button below to get a QR code that you will scan with your mobile device.' Below the steps is a checkbox labeled 'I have read and accept the Privacy Notice' and a 'Generate QR Code' button. At the bottom, there is a note: 'Please note: BBE does not yet support offline login mode. If you normally log in with BBE, you will have to use BBA if your phone has no network connectivity, or there is a system outage. BSSO, BBA and Terminal Login are fully supported.'

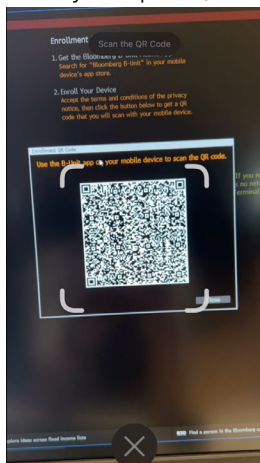
4. From the Bloomberg B-Unit App, tap 'Scan the QR Code'



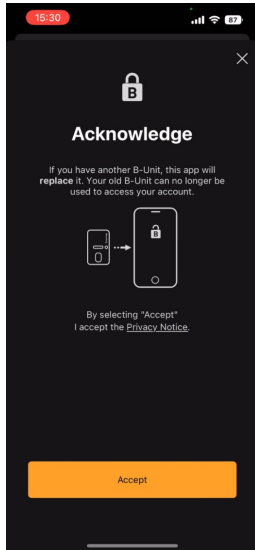
5. On the prompt asking for permission to Access the Camera, tap 'Ok'



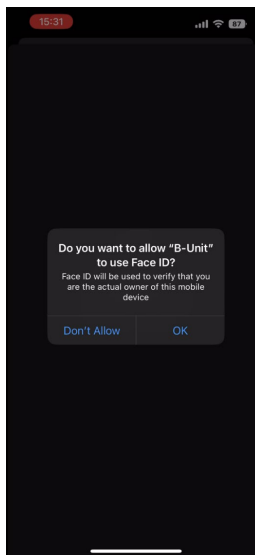
6. Once you tap 'Ok', use the B-Unit App on your mobile device to scan the QR code you have generated in the Terminal



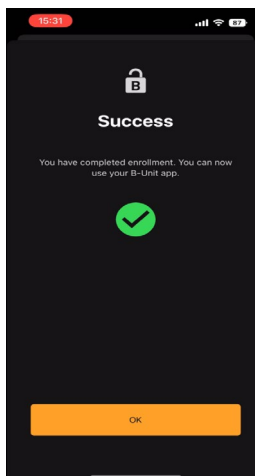
7. Tap on 'Accept' when prompted with the Privacy Notice



- 8. You will see 'Enrollment in progress...'; you will need to wait a moment
- 9. On the prompt asking, 'Do you want to allow "B-Unit" to use Face ID?', tap 'Ok'



10. You will then be prompted with the Success screen, indicating that you have successfully enrolled on the B-Unit App. Click 'OK'.



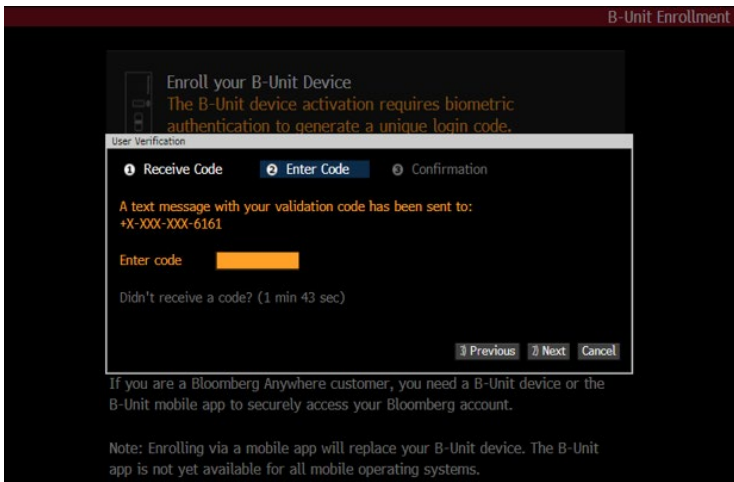
11. You will then be asked whether you wish to enable Notifications. Click 'Continue' on this screen, and either 'Don't Allow' or 'Allow' on the next prompt. Notifications do not have to be enabled for the app to work.

Enroll on B-Unit app if NOT logged in on Terminal

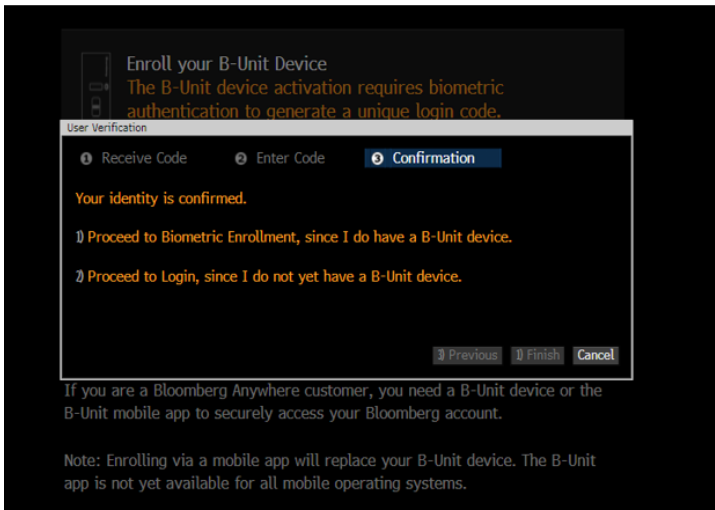
1. After downloading the app onto your phone, log in as normal with your username and password
2. You will be prompted with a message which states 'In order to proceed with login and or biometric enrolment, we will send you a verification code to be entered below'. Select the method through which you wish to receive a code



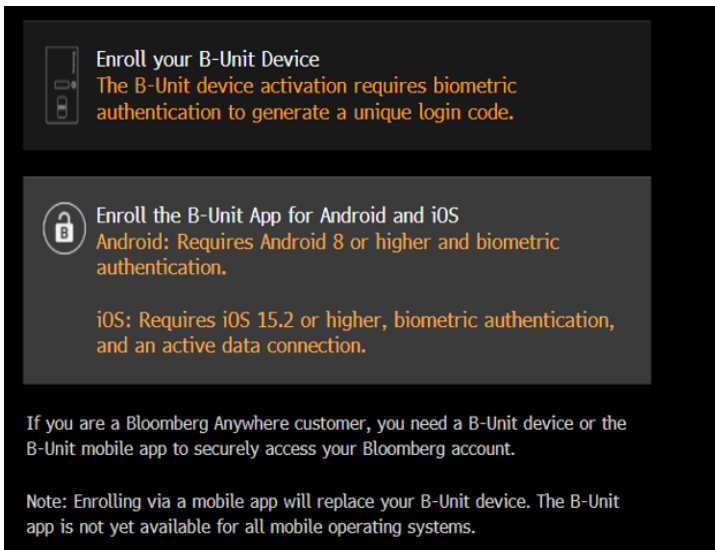
3. Once the code arrives, enter it on the next screen



4. After confirming the code, click on '1) Proceed to Biometric Enrollment, since I do have a B-unit device'



5. Click on "Enroll the B-Unit App for Android and iOS"



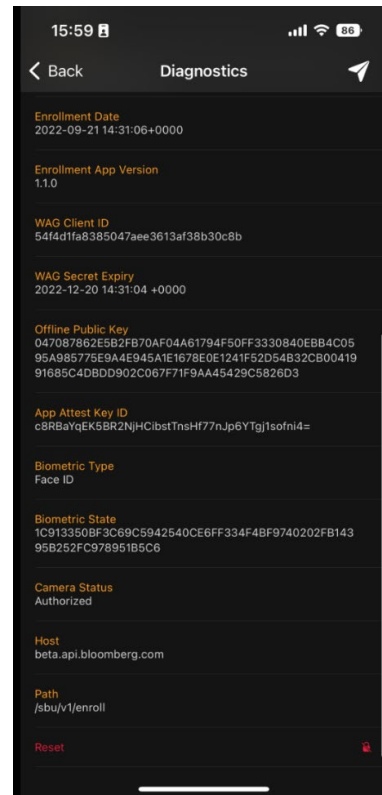
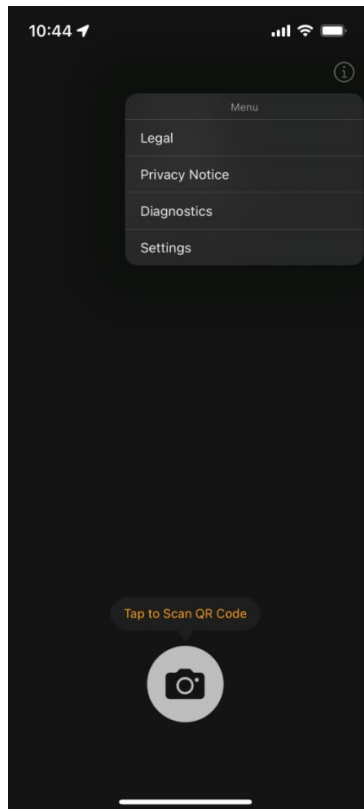
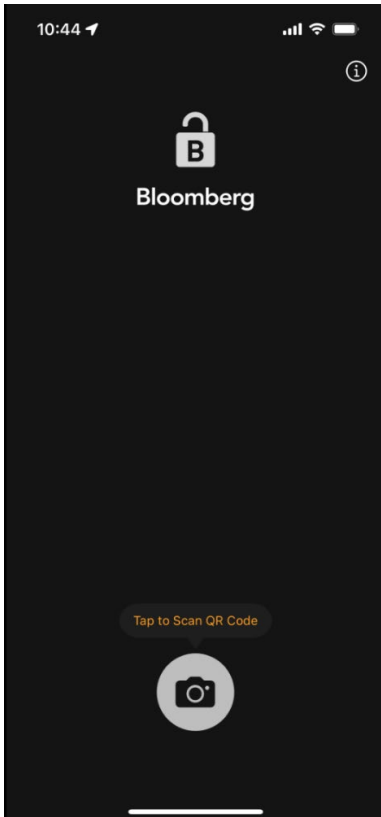
6. Follow the enrollment steps from step 3 of aforementioned enrollment steps

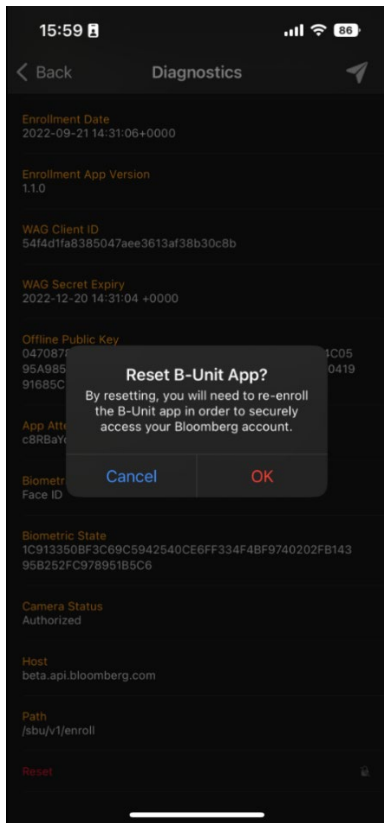
Please note that if you attempt to enroll the B-Unit App whilst logging in from the Bloomberg Anywhere website, bba.bloomberg.net, you will need to first log in with an override, and then follow the instructions for enrolling via BA <GO>.

Troubleshooting

If you encounter any of the following errors, follow these troubleshooting steps accordingly:

- "Enrollment Session Expired" error
 - o In your phone's settings:
 - Disable auto date and time
 - Select the correct time zone
 - Turn automatic date and time back on
- "This is not a login QR code" you are unable to scan the QR Code
 - o Reset the B-Unit App by first clicking the 'i' button in the top right-hand corner of the app. Select 'Diagnostics'. Scroll to the bottom and tap 'Reset App', and re-enroll via BA <GO> or via Login on the downloaded Terminal software.





'Application not supported on this device'

- Check your phone's specifications either on Google or within the Settings app of your phone to confirm whether they meet the minimum requirements for using the App.

For more information on the B-Unit App, you can visit the following website:

<https://www.bloomberg.com/professional/product/bunit/>

2. B-unit App for Android

Compatibility

There are various requirements to use the B-Unit App on Android:

- The Android phone must have a pre-installed OS of version 8 or higher. The phone cannot have been updated to version 8.
- The phone must have a fingerprint sensor and at least ONE fingerprint registered on the device.
- The app needs access to the Google Services. Phones that do not support the Play Store will not be able to run the B-unit App.
- Face recognition authentication is not supported, other than on the Google Pixel 4, devices due to it not being as secure as the fingerprint recognition.

A list of devices known to be compatible and incompatible is below:

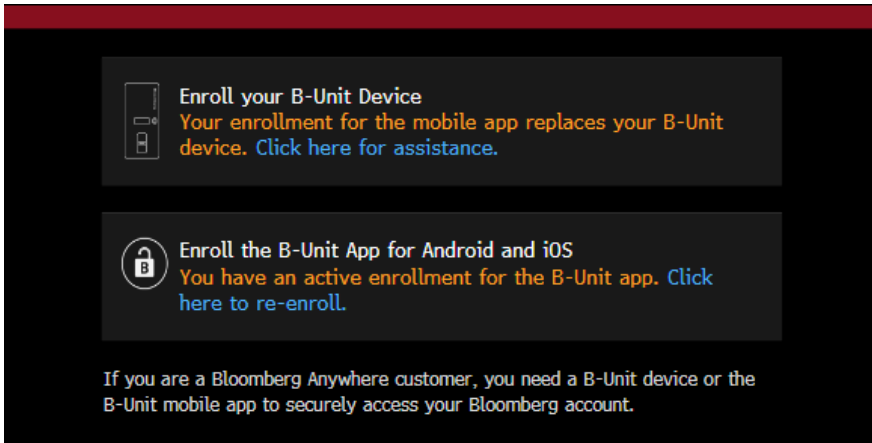
Android Devices Known to be Compatible	Android Devices Known to be Incompatible
<ul style="list-style-type: none">• Samsung Galaxy A7, S9, S9+, S10, S10+, S20+, S20 FE, S21 FE, Galaxy Fold, Fold 2, Fold 3, Galaxy Z Flip 3 <i>(and their 5G variants if applicable)</i><ul style="list-style-type: none">• Samsung Galaxy S21 (If face ID is not enabled)• Samsung Note Series: 9,10,10+ <i>(and their 5G variants if applicable)</i>• Google Pixel models below:<ul style="list-style-type: none">• <i>With Finger ID:</i> Pixel 2, 2+; Pixel 3, 3+, 3a; Pixel 5, 5a; Pixel 6, 6a & 6 Pro• <i>With Face ID:</i> Pixel 4, Pixel 4A, Pixel 4XL• OnePlus 6 series, 7 series, 7T series, 8 series, OnePlus 9 & 9 Pro• Microsoft Surface Duo & Surface Duo 2• Blackberry Key2LE• LG G7 ThinQ, V40, Stylo 6, LG Velvet• Motorola Moto G6, G7, Edge• Xiaomi Mi Mix 2S• Huawei Honor 10, Mate 10 Lite, P30	<ul style="list-style-type: none">• Samsung Galaxy S7, S8 series and Note 8• OnePlus 5 Series• Google Pixel (Original model)• Google Nexus• Xiaomi Redmi 6 (Possibly other Xiaomi devices too)• Motorola Moto G5, X4, G20• Samsung Galaxy Z-Flip (SM-F700F)• All Huawei devices running HarmonyOS, including Huawei P40 Pro, Huawei P9 <i>(due to being released without Google Play services)</i>• Redmi Note 8
<p>NOTES: <i>This chart was last updated in August 2022.</i></p>	

How to Download the B-Unit App on Android:

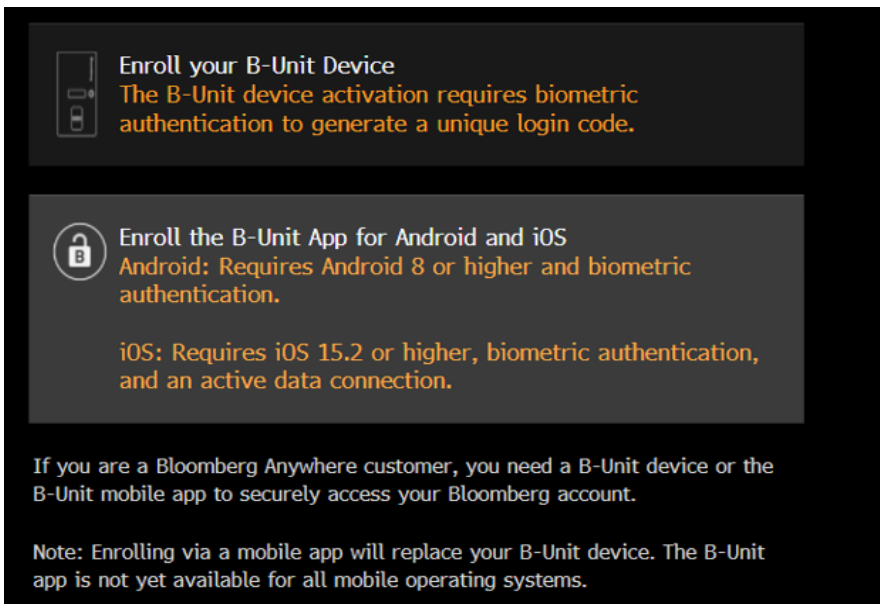
1. Open the Google Play Store
2. Search for 'Bloomberg B-Unit'
3. Tap on the 'Bloomberg B-Unit' app
4. Tap on 'Install'
5. Once the installation is complete, tap on 'Open' to access the app

Enroll on B-Unit app if already logged in on the Terminal

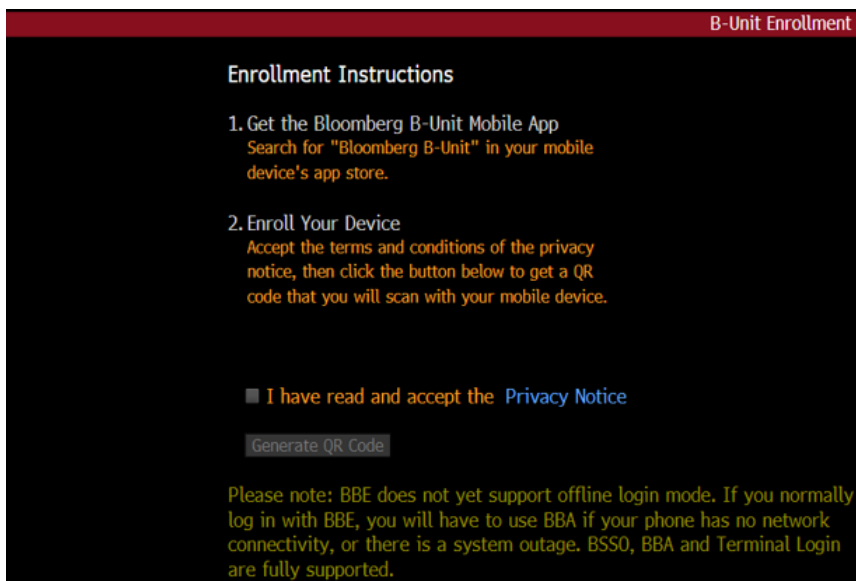
1. Run the function BA <GO>. You will see the following prompt:



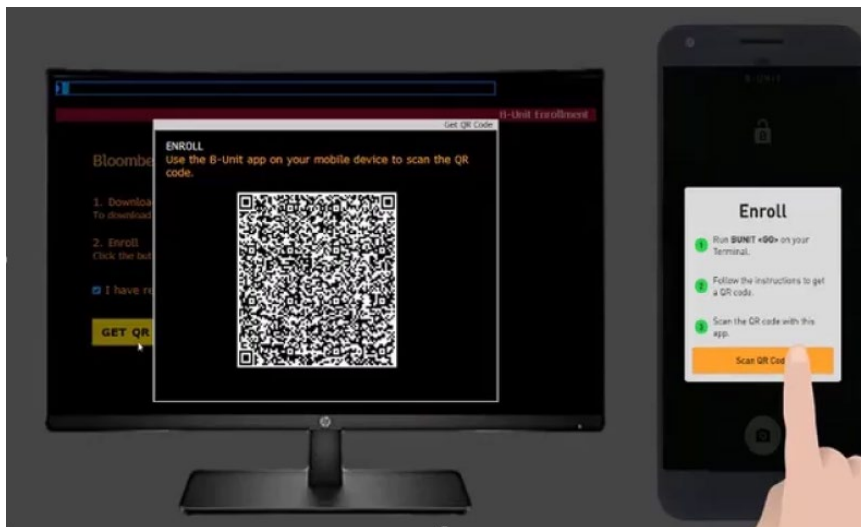
2. Select 'Enroll the B-Unit App for Android and iOS'



3. Tick the box next to 'I have read and accept the Privacy Notice', and then click on 'Generate QR Code'



4. From the Bloomberg B-Unit App, tap 'Accept' to the Terms of Service
5. Click on 'Get Started' in the B-Unit App, and scan the QR Code generated on the Terminal window



6. You will need to tap on 'Allow' when prompted with the message 'Allow B-Unit to take pictures and record video?'



7. Tap on 'Accept' when prompted with the Privacy Notice

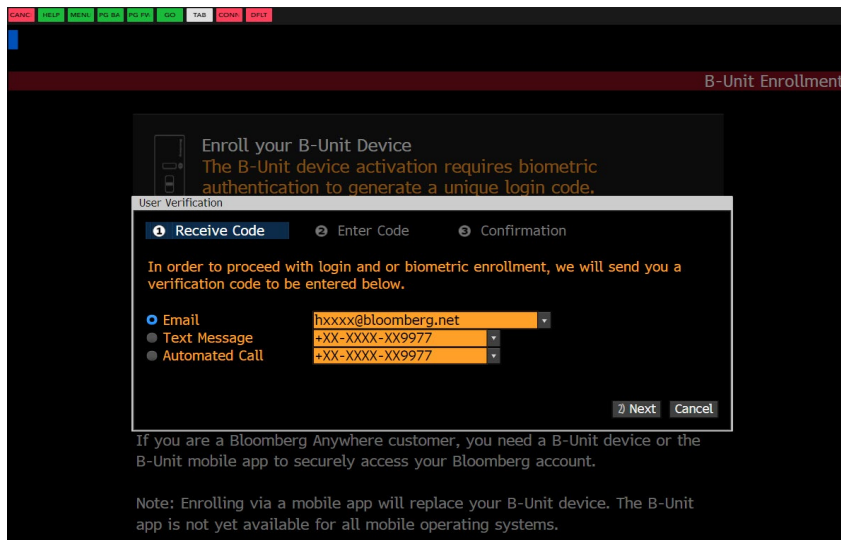


8. You will see 'Generating Keys' and 'Enrollment in Progress' on the phone. You will then see the 'Success' message once enrollment is complete:

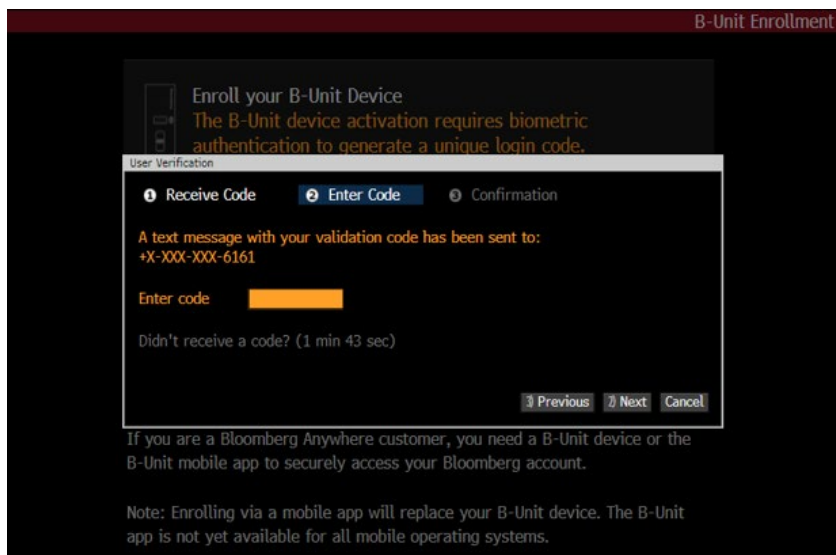


Enroll on B-Unit app if NOT logged in on the Terminal

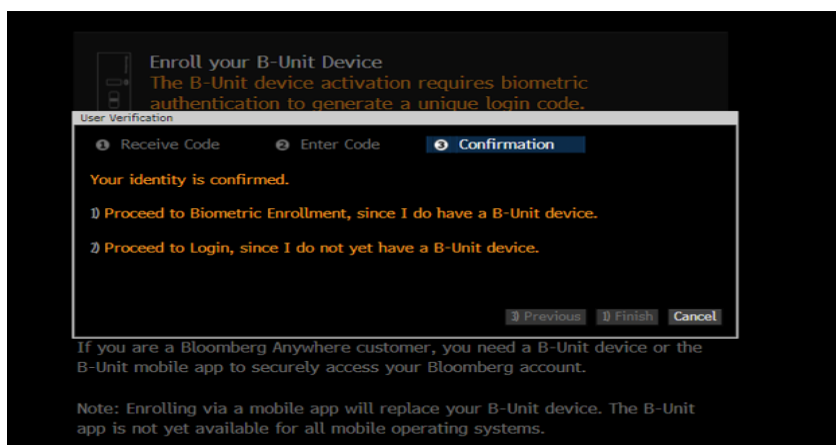
1. After downloading the app onto your phone, log in as normal with your username and password
2. You will be prompted with a message which states 'In order to proceed with login and or biometric enrolment, we will send you a verification code to be entered below'. Select the method through which you wish to receive a code



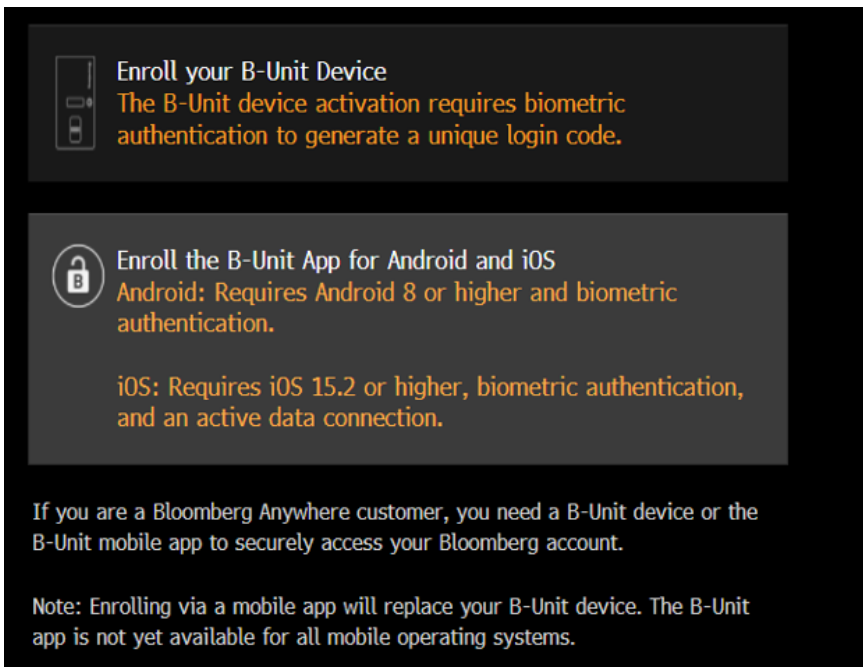
3. Once the code arrives, enter it on the next screen





4. After confirming the code, click on '1) Proceed to Biometric Enrollment, since I do have a B-unit device'



5. Click on "Enroll the B-Unit App for Android and iOS"

A screenshot of a dark-themed interface showing enrollment instructions. It features two main sections with icons: a mobile device icon for the first section and a padlock icon for the second. Below these are two paragraphs of text. The first section is titled "Enroll your B-Unit Device" and states that activation requires biometric authentication. The second section is titled "Enroll the B-Unit App for Android and iOS" and lists requirements for both Android (version 8 or higher) and iOS (version 15.2 or higher, biometric authentication, and active data connection). A note at the bottom explains that enrolling via a mobile app replaces a B-Unit device and that the app is not available for all operating systems.

 **Enroll your B-Unit Device**
The B-Unit device activation requires biometric authentication to generate a unique login code.

 **Enroll the B-Unit App for Android and iOS**
Android: Requires Android 8 or higher and biometric authentication.

iOS: Requires iOS 15.2 or higher, biometric authentication, and an active data connection.

If you are a Bloomberg Anywhere customer, you need a B-Unit device or the B-Unit mobile app to securely access your Bloomberg account.

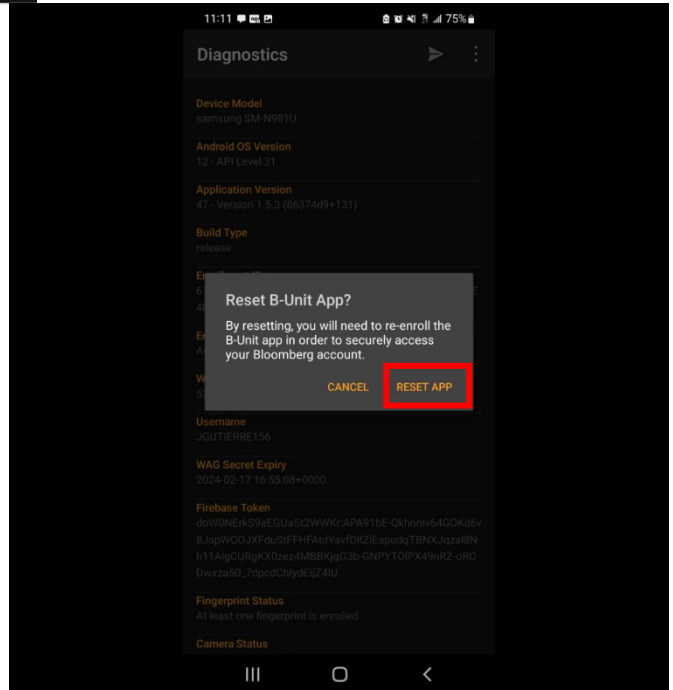
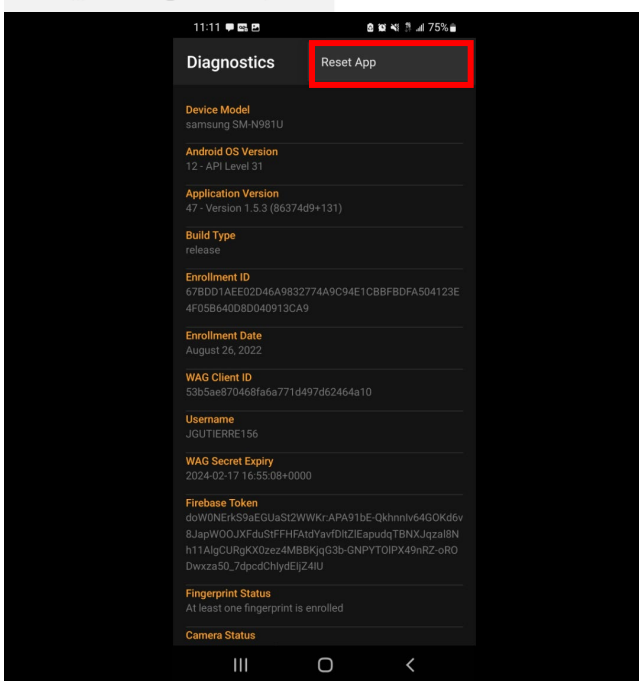
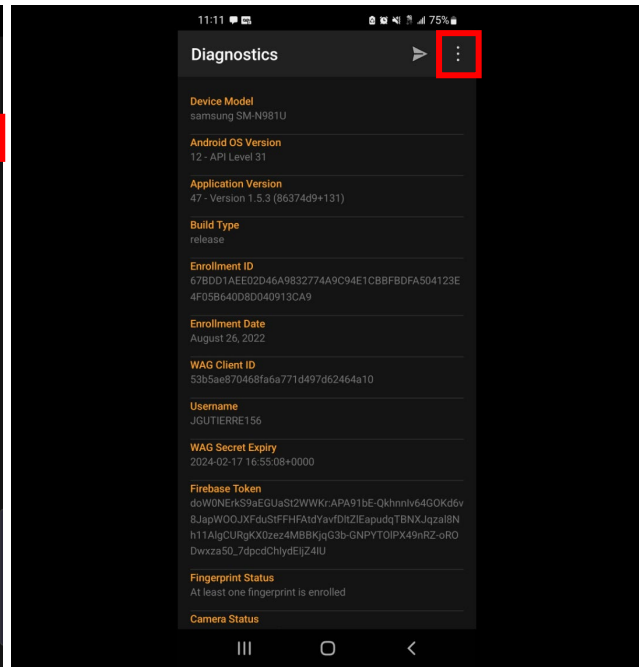
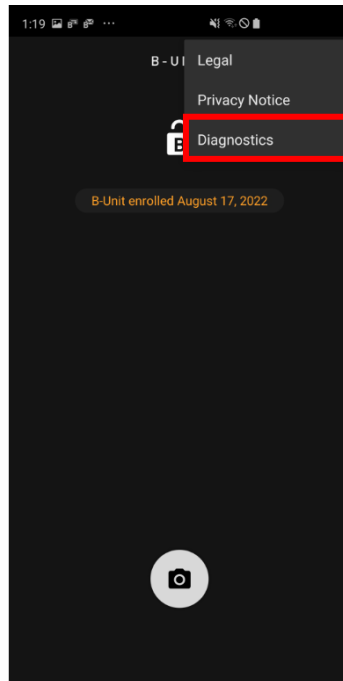
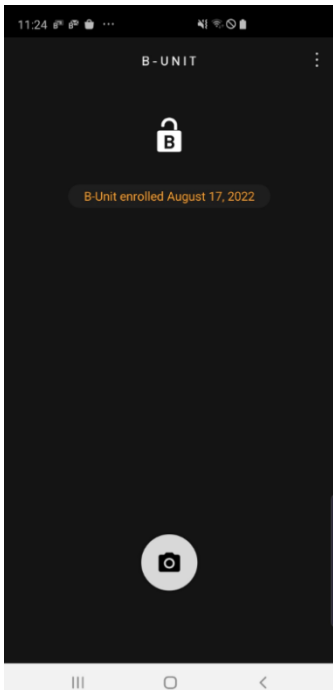
Note: Enrolling via a mobile app will replace your B-Unit device. The B-Unit app is not yet available for all mobile operating systems.

6. Follow the enrollment steps from step 3 of aforementioned enrollment steps

Please note that if you attempt to enroll the B-Unit App whilst logging in from the Bloomberg Anywhere website, bba.bloomberg.net, you will need to first log in with an override, and then follow the instructions for enrolling via BA <GO>.

Troubleshooting

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 - o Reset the B-Unit App by clicking on 'Diagnostic', clicking the 3 dots in the top right-hand corner of the app. Select 'Reset App', and re-enroll via BA <GO> or via Login on the downloaded Terminal software.



- 'Application not supported on this device'
 - o Check your phone's specifications either on Google or within the Settings app of your phone to confirm whether they meet the minimum requirements for using the App.

For more information on the B-Unit App, you can visit the following website:

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